## Describe a time when you had a problem with using the computer (电脑 罢工)

## You should say:

When it happened

Where it happened

What the problem was

And explain how you solved the problem at last

## 知识点:

- Breakdown n./ crash n. 崩盘(名词)
  a computer breakdown, a computer crash: 电脑崩盘
- Break down 动词短语/ crash v. 崩盘(动词)
  My computer broke down. / My computer crashed. It doesn't restart (重启).
- back up data: 备份数据
- Iose data: 丢失数据
  You need to <u>back up your data</u> using <u>cloud-based storage</u> otherwise you will <u>lose date</u> one day.
- save on an external hard drive: 保存在移动硬盘里
- have warranty/be in warranty: 在保修范围内
- be outside warranty: 不在保修范围内
- get technical support from the manufacturer: 从生产商获得技术支持
- blue error screen: 蓝屏 (windows 系统的)
- overheating: 过热
- overworked CPU: CPU 过度工作
- sudden shutdown: 突然关机
- freeze: 死机,冻住了
- air vent: 排风扇

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 The <u>air vents</u> were blocked. So, the laptop wasn't <u>ventilated</u> properly.
 (排风扇被堵住了。笔记本电脑没有正常通风)

A few years back, I had this laptop that <u>gave me quite a headache(让我颇为头疼)</u>. It just suddenly <u>crashed(崩盘)</u>, and I <u>can't even describe how</u> <u>frustrated I felt(我都形容不出来当时有多痛苦)</u>. I try not to think about it too much because it <u>brings back all those memories</u>(带回很多不好的回忆)/ That is a memory that <u>I don't even want to recall(我都不愿回忆)</u>.

So, at that time, I had this super important presentation at school/work. I'd been <u>glued to(把自己黏在电脑上,表示特别投入的状态)</u> my laptop for days, <u>creating PowerPoint slides</u>, <u>hunting down information(在网上猎取信</u> <u>息)</u> on the internet, and <u>making diagrams(做图表)</u> with Photoshop. <u>I</u> <u>had my hands full("手上东西满了",比喻很忙)/ I had a lot on my plate</u> <u>("盘子上一堆东西",也是比喻很忙/ I was juggling too many things at the</u> <u>same time(同时照顾很多事情)/ I was swamped with all the work(被工作吞</u> <u>没)</u>.

<u>The thing is</u>(问题是), this laptop was quite old, and I could tell it was <u>struggling to keep up with my workload(有点挣扎着,跟不上我的工作量)</u>. It would <u>freeze(僵住)</u> for a second or two and then go back to normal. <u>Looking back(现在看来)</u>, that was definitely <u>a warning sign(危险提示)</u>, but I just ignored it. I wasn't great at <u>backing up my data(备份数据)</u> regularly, so I just <u>kept pushing forward/carried on</u>.

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Then, one day, I saw that <u>infamous blue error screen(臭名昭著的蓝屏)</u>, and <u>before I knew it(还没反应过来呢)</u>, the laptop <u>shut down in the blink of</u> <u>an eye(一眨眼功夫)</u>. I didn't even have a chance to save anything. I'm not exactly sure what caused it, maybe <u>overheating</u> or the CPU <u>being</u> <u>overworked</u> with all the apps I was running. <u>Bottom line(不管怎样,最终结</u> <u>果是)</u>, my laptop <u>died</u>, <u>at the age of 10(</u>我的电脑死掉了,"享年十岁"开玩笑 的语气).

Since I didn't <u>have an extended warranty</u>, I had to take it to a local computer store. They managed to <u>save</u> it and <u>recover</u> some of my data (救活了,还原了一部分数据), but not all of it. That whole experience <u>taught</u> <u>me a valuable lesson/ was a lesson to learn(给我上了一课)</u>: always <u>back</u> <u>up your data</u>!

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