



"石马上登机!"



零基础全科雅思课

土豆教育出品

高途

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听力场景训练之职场大小事-2-课程讲义

第一部分 核心内容

雅思听力场景

1. 生活技能 PART 1 + PART 2

- ①住宿/租房场景 ②工作场景 ③节日场景 ④俱乐部场景
- ⑤银行场景 ⑥图书馆场景 ⑦旅游场景 ⑧活动介绍场景

2. 学术能力 PART 3 +PART 4

- ⑨课程讨论场景 ⑩学术讲座场景

一、工作求职场景

工作求职场景大多出现在雅思听力考试的 PART 1 和 PART 2 中，常以填空或选择题形式呈现。P1 场景为求职者打电话，询问工作的具体细节，通常一方为求职者（学生），另一方为中介或公司的招聘人员。该场景下的高频考点包括：

- ①工作信息来源
- ②工作申请流程
- ③职位提问方式和职位名称
- ④工资和工作时间
- ⑤工作要求
- ⑥工作福利

考查形式

Part 1

场景：两人对话，通常为求职者打电话，询问工作细节

题型：填空题

Part 2

场景：个人独白，关于某类工作的介绍

题型：填空题，选择题（单选+多选），匹配题，地图题

Part 3

场景：两人对话，尤其关于实习方面的工作讨论

题型：4 大题型

二、真题练习（一）PART 1

C9T1S1

Questions 1-10

Complete the notes below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

| JOB ENQUIRY |
|---|
| <ul style="list-style-type: none"> Work at: <u>a restaurant</u> Type of work: 1 _____ Number of hours per week: 12 hours Would need work permit Work in the: 2 _____ branch Nearest bus stop: next to 3 _____ Pay: 4 £ _____ an hour Extra benefits: <ul style="list-style-type: none"> a free dinner extra pay when you work on 5 _____ transport home when you work 6 _____ Qualities required: <ul style="list-style-type: none"> 7 _____ |

- ability to 8 _____

- **Interview arranged for:** Thursday 9 _____ at 6 p.m.
- **Bring the names of two referees**
- **Ask for:** Samira 10 _____

三、真题练习 (二) PART 2

C17T4S2

Questions 11-14

Choose the correct letter, **A**, **B** or **C**.

- 11** Many hotel managers are unaware that their staff often leave because of
- A. a lack of training.
 - B. long hours.
 - C. low pay.
- 12** What is the impact of high staff turnover on managers?
- A. an increased workload
 - B. low morale
 - C. an inability to meet targets
- 13** What mistake should managers always avoid?
- A. failing to treat staff equally
 - B. reorganising shifts without warning
 - C. neglecting to have enough staff during busy periods
- 14** What unexpected benefit did Dunwich Hotel notice after improving staff retention rates?
- A. a fall in customer complaints
 - B. an increase in loyalty club membership
 - C. a rise in spending per customer

Questions 15-20

Which way of reducing staff turnover was used in each of the following hotels?

Write the correct letter, **A**, **B** or **C**, next to Questions 15-20.

Hotels

- 15. The Sun Club _____
- 16. The Portland _____
- 17. Bluewater Hotels _____
- 18. Pentlow Hotels _____

19. Green Planet _____

20. The Amesbury _____

Ways of reducing staff turnover

- A** improving relationships and teamwork
- B** offering incentives and financial benefits
- C** providing career opportunities

第二部分 语言知识

一、单词

enquiry / ɪn'kwærɪ / n. 询问, 查问; 官方调查; 问讯处

referee / ,refə'ri:/ n. 介绍人; 推荐人

interfere / ,ɪntə'fɪə(r) / v. 干涉, 干扰; 阻碍, 妨害

perk / pɜ:k/ n. (工资以外的) 额外收入, 津贴; 特殊待遇, 好处;

turnover / 'tɜ:nəʊvə(r) / n. 人事变动率, 人员流动率

workload / 'wɜ:kləʊd/ n. (人或组织的) 工作量, 工作负荷

retention / rɪ'tenʃ(ə)n/ n. 保持, 保留; 保存, 存放; 保持力, 持续力; 记忆力

time-consuming / 'taɪm kənsju:mɪŋ/ adj. 耗时的; 旷日持久的

resentful / rɪ'zentf(ə)l/ adj. 气愤的, 憎恨的

preferential / ,prefə'renʃ(ə)l/ adj. 优先的, 优待的, 优惠的

incentive / ɪn'sentɪv/ n. 激励, 刺激

achiever / ə'tʃi:və(r)/ n. 获得成功的人

brewery / 'bru:əri/ n. 啤酒厂, 啤酒公司

voucher / 'vaʊtʃə(r)/ n. 代币券; 票券; 免费用餐券